



08-02-02

2645

PATENT

A/AE
MAB
8/12/02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Anthony J. Dezonno

Art Unit: 2645

Serial No.: 09/246,389

Examiner: G. Gauthier

Filed: February 9, 1999

For: SELECTIVE MESSAGING IN A
MULTIPLE MESSAGING LINK ENVIRONMENT

Attorney
Docket No.: 71392

RECEIVED

AUG 05 2002

Technology Center 2600

AMENDMENT A

Box Non-Fee Amendment
Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action of May 6, 2002, please amend the application as

follows:

In the claims:

Amend claim 1 to read as follows:

1. (Once Amended) A method of [forwarding] reducing message[s] traffic among peripherals of an automatic call distributor, such method comprising the steps of:
forming a message table in a first peripheral of the automatic call distributor; and
forwarding a message from the first peripheral to a second peripheral of the automatic call distributor based upon a content of the message table.